

EUROSPINE Spring Specialty Webinar Series 2021

When registering to a EUROSPINE Spring Specialty Webinar Series 2021, participants agree with the following policies:

1. Attendance Policy

1.1. You are registering for a series of 6 webinars of 1.5 hours each. Participants must be present from the start until the end of a webinar in order to receive their certificate of attendance.

If you fail to attend one or more of the webinars, you will not be reimbursed for the non-attended webinars.

Further details on the dates and the scientific programme can be found on the EUROSPINE meeting website: www.eurospineeting.org/springwebinars2021-scientific-programme.htm.

1.2. EUROSPINE expects all participants to conduct themselves professionally and with respect towards the faculty members and all members of staff (EUROSPINE and other service providers) involved in organising and conducting the event.

1.3. Participants will follow the instructions provided by the staff.

2. Registration Policy

2.1. Registrations are accepted on a first-come-first-served basis.

2.2. No pre-registration is possible. EUROSPINE will only consider a registration to be firm once payment in full has been made.

2.3. Payment must be made by credit card upon registration. No partial payment or instalments will be accepted.

2.4. Attendees will be required to confirm they are not fully/solely employed by any medical company or pharmaceutical or medical device manufacturer.

2.5. EUROSPINE reserves the right to change faculty and programme. The latest programmes will be posted on the EUROSPINE meeting website: www.eurospineeting.org/springwebinars2021-scientific-programme.htm

2.6. Attendees grant permission to EUROSPINE to take and use pictures and films for, including but not limited to, educational purposes, public relations, promotional pieces, written publications, videos and on the EUROSPINE web publication, for an indefinite period of time.

3. Cancellation Policy

Cancellation by EUROSPINE

3.1. EUROSPINE reserves the right to cancel the webinar series if there are not sufficient registrations received.

3.2. EUROSPINE reserves the right to cancel its events in case of events of force majeure. This includes but is not restricted to

- Acts of God
- Wars (declared or undeclared)
- Insurrections, hostilities, riots, industrial disturbances, blockades or civil disturbances
- Epidemics or pandemics

This is not within the reasonable control of EUROSPINE.

3.3. In the case of cancellation for the reasons stated above, attendees are entitled to a full refund. EUROSPINE is not responsible for any expenses incurred as a result of such cancellation.

Cancellation by attendees

3.4. Cancellation request by the attendee must be received in writing by email. The attendee is responsible for ensuring that EUROSPINE education receives the written request.

3.5. Once the attendee is registered and registration is paid, cancellation will be accepted up to 21 days before the first webinar, reimbursed at 100% of the registration fee (minus €20 administrative fees). Any cancellation within 21 days from the first webinar, will not be reimbursed.

4. Exclusion

4.1. EUROSPINE reserves the right to expel from the webinar a participant who does not respect its policy, code of conduct or staff instructions.

5. Code of Conduct

5.1 General

All attendees, speakers, sponsors, vendors, partners and staff at EUROSPINE Spring Specialty Webinar Series 2021 are required to adhere to the following Code of Conduct. EUROSPINE will enforce this code throughout the event entirety. Before the start of the first webinar, all participants are expected to be familiar with this policy.

- Participants registering to the EUROSPINE Spring Specialty Webinar Series 2021 must provide an email, text, phone or another contact where they can be reached during the event by the EUROSPINE staff.

- Registration constitutes consent to the audio and visual recording of the EUROSPINE Spring Specialty Webinar Series 2021 (and use and alteration of the recording) by EUROSPINE for purposes aligned with EUROSPINE's mission.

- Registration constitutes consent that EUROSPINE closely monitors audience participation to ensure a participant's eligibility for a certificate of attendance.

Our goal is to create an environment where everyone feels welcome to participate, speak up, ask questions, and engage in conversation. This requires a harassment-free and inclusive environment that recognises the inherent worth of every participant. We invite all those who participate to help us create a safe and positive experience for everyone.

We are dedicated to providing a harassment-free environment for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion (or lack thereof). We do not tolerate harassment of participants in any form.

Sexual language and imagery are not appropriate during any aspect of this virtual event/conference, including talks, workshops, social media such as Twitter, or other online media.

5.2 Expected behaviour during the EUROSPINE Spring Specialty Webinar Series 2021

- Exercise consideration and respect in your speech and actions.

- Attempt collaboration before conflict.

- Refrain from demeaning, discriminatory, or harassing behaviour and speech.

- Be mindful of your surroundings and your fellow participants. Alert EUROSPINE staff (education@eurospine.org) if you notice a dangerous situation, someone in distress, or violations of this Code of Conduct, even if they seem inconsequential.

- During this virtual event or any of its related events no participant should engage in harassment in any form.

- Do not disrupt the virtual meeting (e.g., "zoom-bombing") or engage in harm or threats of harm of any kind. Do not create/contribute to a safety threat or unsafe or exclusionary situation.

- Do not make audio or visual recordings of the webinars in any medium and do not distribute audio or visual recordings of the webinars (via social media or any other means). Only EUROSPINE or its representatives may do so.

- Do not take or distribute pictures of or copy research posters/presentation materials unless explicit permission is granted.

Participants violating these rules may be expelled from the EUROSPINE Spring Specialty Webinar Series 2021 and other virtual events without a refund at the discretion of EUROSPINE. Participants asked to stop any harassing behaviour are expected to comply immediately.

5.3 Reporting an incident

If you see, hear or experience a violation of the Code of Conduct during EUROSPINE Spring Specialty Webinar Series 2021, and would like to report a violation, please email us at education@eurospine.org.

5.4 Disclaimer and consent

The views expressed by speakers or other third parties in EUROSPINE education events are those of the speaker or third-party and not, necessarily, of EUROSPINE. EUROSPINE makes no representations or warranties about the accuracy or suitability of any information in the education event and related materials (such as handouts, presentation documents and recordings); all such content is provided to education registrants on an “as is” basis.

Furthermore, the presentation of any material or information by a third party regarding any specific opinion, commercial product, process, or service by trade name, trademark, manufacturer, or otherwise, does not constitute or imply EUROSPINE’s endorsement or recommendation of such opinion, process, service, item or organisation. Any such material or information presented by a third-party in any format at a EUROSPINE virtual event, without limitation, is for informational purposes only.

To the extent permitted by law, EUROSPINE and its agents, staff and experts exclude any liability for any loss, claim or damage, cost or expense, including any indirect or consequential damages or lost profit, whether arising in negligence or otherwise, suffered in connection with the access to, participation in, or use of the webinars by you or any other person. By acceding to this service, you acknowledge that the information and materials contained in the webinars may contain inaccuracies or errors.

Participants registering to EUROSPINE Spring Specialty Webinar Series 2021 agree that:

- EUROSPINE EUROSPINE Spring Specialty Webinar Series 2021 is recorded. The recording can be used by EUROSPINE for educational and promotional purpose.
- Personally, identifiable information of the participants may be heard, seen, read, collected or used by EUROSPINE as the organiser and other course participants.
- Any communication or information transmitted during the EUROSPINE Spring Specialty Webinar Series 2021, such as voice, live instant messaging displaying names of those intervening, and presentations, are available to the course audience during the course and are also recorded for EUROSPINE’s further promotion and information purposes.
- EUROSPINE may further use the information available on the virtual course such as invitees lists, attendee logs, information on the webinar subject matter and recordings thereof.
- EUROSPINE expects participants to conduct themselves professionally and with respect towards the faculty and staff (EUROSPINE and other service providers) involved in organising, delivering and conducting the EUROSPINE Spring Specialty Webinar Series 2021. Failure to do so may lead to the participant’s exclusion from EUROSPINE webinars.
- EUROSPINE, its experts, staff and agents cannot be made liable in case the EUROSPINE Spring Specialty Webinar Series 2021, or for any technical problem arising before, during or after the event.

By registering and logging onto EUROSPINE Spring Specialty Webinar Series 2021, participants consent to the above.